AMBULANCE BILLING DEPARTMENT

STATEMENT OF FUNCTION: The Ambulance Billing Team provides in-house billing services for over 16,000 patient transports annually. Staff works with paramedics in the Public Safety Department to facilitate the review, quality assurance and transmission of the associated patient care reports to the staff of the contracted ambulance billing company in order to process claims appropriately. The team also creates and monitors quality metrics to help improve patient care documentation and the claims process, help reduce the occurrence of patient refunds and facilitates communications at the local hospitals the patients are taken to. Additionally, the staff are responsible for the gathering and submission of data along with the monitoring of the County's participation in multiple state and federal supplemental reimbursement programs and conducting routine internal audits to keep in compliance with state and federal ambulance billing laws.

LOCATION: 477 Houston Street, Green Cove Springs, FL 32043 (4th Floor)

PHONE: (904) 529-2773

Ambulance Fees	
Advanced Life Support (ALS)	$750.00 plus processing fees*
Advanced Life Support (ALS) 2	$850.00 plus processing fees*
Basic Life Support	$700.00 plus processing fees*
Ground Transport	$15.00 per transport mile plus processing fees*
* Processing fees only incurred for credit card payments.	